

Service Note - 23003

Regarding MES 1003 Washwater Monitoring System

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Dear Customer,

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At Danfoss IXA, our products are subject to continuous development and updates. We strive to keep our customers informed regarding these developments and updates; hence, we are sending you this Service Note for MES1003. Kindly read the information below.

Updated MES 1003 Software version

MES 1003 has received a software update to SW version 1.2.7.2. The software update can be downloaded at <https://danfoss-ixa.com/services-and-support>. Instructions on how to update the MES 1003 are described in section 2.4.2, "Updating Software," in the User Guide for MES 1003.

SW version 1.2.7.2 includes following new changes and/or functionalities:

- Support for pH analyzer 1.0.5 and 1.0.8.
- System will go to standby when specific analyzer alarms occur.
- Additional check to secure that all analyzers are connected.

Previous Service Notes can be found at <https://danfoss-ixa.com/services-and-support>

Best regards,

Service & Support
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